



Brentford Community Boat House Code of Conduct (individuals)

Brentford Community Boat House (BCBH) expects users to adhere to the minimum standards of behaviour as set out in this Code of Conduct.

Breaches of this Code will be dealt with in accordance with BCBH's Grievance and Disciplinary Policies.

At all times, users are expected to maintain responsible and sportsmanlike standards of conduct as follows:

- As a user of Brentford Community Boat House, you are expected to portray yourself in a manner that reflects well on BCBH and other user organisations.
- Contribute positively by being supportive and friendly to other boathouse users by operating within the framework of BCBH rules and policies.
- Take responsibility for ensuring that you are up to date with and adhere to BCBH policies, rules, and safety notices.
- Recognise and value the contribution made by BCBH officials, who give their time voluntarily, and comply with reasonable instructions issued by them.
- Respect the rights, dignity and worth of every other user and members of the public and not discriminate on the grounds of age, gender, race, colour, disability, or cultural background.
- Report to your organisation's Club Welfare Officer (CWO), other official or a BCBH Official any behaviour by another user that you think is inappropriate or has caused a risk or distress to yourself.
- Report all child and vulnerable adult safeguarding concerns to your organisations CWO or in accordance with procedures set out by BCBH.
- Report all health and safety concerns to your organisation's safety Adviser or in accordance with procedures set out by BCBH
- Refrain from using abusive language, acts of violence, harassment, intimidation and physical and sexual abuse towards an individual or group.
- Be aware that BCBH has a zero-tolerance of bullying in any form.
- Refrain from bringing and/or consuming alcohol to excess onto the premises.
- Be a positive role model for junior users.
- Be polite and considerate in all forms of written communication.
- Help to keep the Boathouse facilities in a good state of repair.
- Respect all BCBH and other users' equipment. Use only the equipment allocated for your use and ask advice if in doubt.